

Person Specification

Job Title: Specialist Nurse - Bladder & Bowel UK

Education and Training	Essential / Desirable Criteria
Registered Health Care practitioner	Essential
Educated to degree level	Essential
Undertaken continence promotion or relevant bladder/bowel care courses	Essential
Willingness to undertake training and continued professional development	Essential
Experience	
Experience of working within a clinical setting as a specialist bladder and bowel/continence practitioner	Essential
Knowledge of bladder and bowel problems in adults and related conditions	Essential
Have a working knowledge of major organisations involved with continence issues	Desirable
Knowledge of range of continence products and equipment	Essential
Experience of developing and delivering training teaching to health and social care professionals, other organisations, patients and carers.	Essential
Experience of providing telephone advice and information	Essential
Experience of staffing exhibition and information stands – may be involved working away from home	Desirable
Special Abilities	
Ability to deal with enquiries at all levels, both in person and over the telephone with professionalism and diplomacy	Essential
Ability to deal sensitively with callers who may be distressed or angry	Essential
Ability to work within confidentiality at all times both in and out of the workplace	Essential
Ability to remain calm under pressure	Essential
Ability to work collaboratively as part of the Bladder & Bowel UK team and more widely throughout Disabled Living services	Essential

Ability to prioritise own workload	Essential
Ability to assimilate and summarise complex information	Essential
Ability to think 'out of the box'	Essential
Other requirements	
Excellent communication skills – written and oral	Essential
Excellent presentation skills	Essential
Excellent listening skills	Essential
Confident with the use of IT systems	Essential
Familiar with the use of internet	Essential
To be committed to the principles of equal opportunities and diversity	Essential
To have a clear understanding of and commitment to the vision and mission of Disabled Living	Essential
Knowledge of the social model of disability	Desirable
Good geographical knowledge of the UK	Desirable
Good knowledge of Health and Social Services	Desirable
Car owner / driver with UK driving licence	Essential
Flexible	Essential
Willingness to travel throughout the UK	Essential

September 2024